

D28

Quick user guide



INTRODUCTION

D28 is an extraordinary 2G clam shell phone with dual display (E-paper Always-On external display, user can no longer miss the key information)

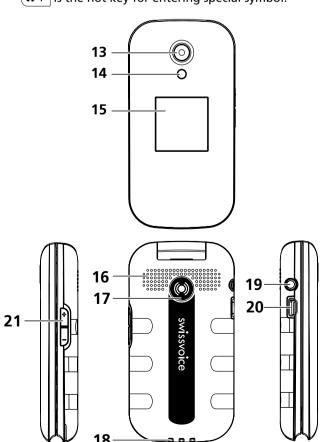
D28 is a CARE PHONE with features:

- M4/T4 HAC level
- Loud speaker
- 2M pixel camera
- Talking dialing digits
- Built-in large memory
- Easy charging base • Talking caller ID name
- Photo speed dial
- SOS button
- SwissVoice Care features

KEYS DESCRIPTION



- 1 Earpiece
- 2 Main display
- 3 Left selection key
- 4 Navigation key
- 5 Answer/Call key
- 6 Photo memory Key
- 8 Dialing keypad
- 9 Microphone
- 10 Right selection key
- 11 End / Power key
- 12 Torch key
- ** | # **) is the hot key for switching the keypad input between ABC, Abc, abc & 123.
- ** (*+ is the hot key for entering special symbol.



- 13 Camera lens
- 14 Torch LED Flashlight
- 15 Front display
- 16 Loudspeaker 17 - SOS key
- 18 Charging contacts
- 19 Headset jack
- 20 Micro-USB socket
- 21 Volume control (Hearing, Ringer and Audio Boost)

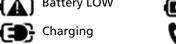
DISPLAY ICONS

External E-Ink Display



Battery LOW

Alarm ON



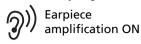


Battery FULL



Missed call New message

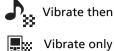
Color Display





Battery power

Bluetooth ON



Vibrate then Ring



Roaming



Silence



Headset Plugged in

Red - Ring; Green -Ring & Vibrate

Till Signal strength

Note! All the diagrams are for illustrative purposes. It may be slightly different from the actual unit.

In keeping with our environmental preservation and compliance commitment, we include Quick Start Guide in our packaging. For digital copy of user manual and useful information, please visit our website or contact our Helpline. www.swissvoice.net

GET STARTED

Installing the SIM card, memory card and battery

ATTENTION:

- Risk of swallowing small objects! The SIM card & memory card can be removed. Small children can swallow them.
- Do not bend or scratch the SIM card. Prevent any contact with water, dirt or electrical charges.
- Turn off the phone and disconnect the charger before removing the battery cover.

Remove the battery cover



Insert the SIM card (required) and the memory card (optional)



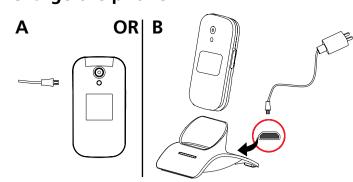
- Place the SIM card in the SIM card holder with the golden contacts facing down. Close the SIM card metal cover and lock
- To expand the internal storage memory, you can insert a microSD memory card (maximum capacity of 32 GB / not included). Insert the memory card into the slot until it stops as illustrated.

Insert the battery and replace the battery cover



- Insert the battery into battery compartment with golden contacts of the battery facing downwards to the right of the phone. Press lightly on the top end of the battery until it snaps into place.
- Replace and secure the battery cover until it clicks into place.

Charge the phone



Connect the USB plug of the adaptor to the charging socket (A) or place the device in the cradle (B).

ATTENTION:

- Only use battery, charger and accessories that have been approved for using with this particular model. Connecting other accessories may be dangerous and may invalidate the
- When charging the battery for the first time, it should be charged for at least 4 hours.

1st USE SETUP

- Long press (to power up the phone
- $\triangle \nabla$ to select the desired language > **OK**
- Input HH:MM $> \nabla > DD/MM/YYYY > \nabla > 12Hr/24Hr > \nabla$ > Save

(Press Menu > \triangle / ∇ > Settings > Phone > User can modify the detailed settings)

BASIC OPERATION

Turn the Phone ON/OFF

- Long press (🐨)

Make a Call

- Enter the number 0.....9 (Press Clear to delete)
- Press (\) to dial (Press H-Free for Handsfree. Press H-Held for Handset)
- Press (to end the call

Call from phonebook

- Press \ge > \triangle / ∇ to select the 10 photo memory;
- Press Names > \triangle / ∇ to select the number
- Press (\ \) to dial
- Press (to end the call

Receive a Call

- Flip up the phone or press $(\mathbf{\zeta})$ to answer
- Press (to end the call

Adjust the earpiece Tone frequency

- Press Menu > \triangle / ∇ > Settings > Tone Control....
 - 1. Normal frequency
 - 2. Low frequency
 - 3. High frequency

Adjust the earpiece loudness

- During a call, press to adjust the loudness
- According to your need, it can reach the M4/T4 level

ATTENTION:

Settings (Ring tone & Volume)

Excessive exposure to loud sounds may cause hearing damage.

- Press Menu > \triangle / ∇ > Settings >.... Under the Settings menu, the following options can also be accessed
 - 1. Profiles
 - 2. Phone (Setting Date/Time, Languages,....)
 - 3. Charger LED (Activate / Deactivate)
 - 4. Tone Control
 - 5. Call settings
 - 6. Security 7. Restore

(Press Menu > △√▽ > Settings > Profiles > General > Customize..... User can select the Ring tone, Volume and others)

CALL Log

- Press Menu > \triangle / ∇ > Call Log >.....
 - 1. Missed
 - 2. Dialled
 - 3. Received
- Press \triangle / ∇ to select the desired number
- Press (to dial out

ADD Phonebook contact

- Press Menu > \triangle / ∇ > Phonebook > \triangle / ∇ > Normal > $\triangle / \nabla > Add$
 - 1. Name > input the name
 - 2. Number > 0....9
 - 3. Caller ringtone > select ring tone
 - 4. Options > Save

Messages (SMS/MMS)

between ABC, Abc, abc & 123.

- Press Menu > △/▽ > Messages > Write > △/▽ to select SMS or MMS
- Input the text messages or attachment for MMS
- ** #* is the hot key for switching the keypad input
- ** (*+) is the hot key for entering special symbol.
- Press Options > Send to > △/▽ > Enter number or select from phonebook > enter the recipient phone number > OK > Options > Send
- Under the **Messages** menu, the following options can also be accessed
 - 1. Inbox
 - 2. Drafts
 - 3. Outbox
 - 4. Sent
 - 5. Setting

Take a Photo

Press > press again to take a photo.....

(Press Menu > \triangle / ∇ > Multimedia > Gallery.... User can review the photos)

Multimedia

- Press Menu > \triangle/∇ > Multimedia >.....
- 1. Camera
- 2. Gallery
- 3. Play Audio
- 4. Recorder 5. FM Radio

UNIQUE FEATURES HIGHTLIGHT

SOS Assistance button

- Long press (for 3 seconds to dial out assistance number.
- The recipient of the assistance call can press **0** to accept the call. D28 will enter handsfree mode automatically.
- If the call was not accepted, **D28** will keep dialing out until the call is accepted.
- To terminate, press and hold

ATTENTION:

- Remember to set the SOS numbers and inform all the recipients.
- To have **SOS** function working normally, the network service must be active.

Setting options:

(Press Menu > \triangle / ∇ > SOS Settings >)

- 1. SOS mode > Service center OR 5 Emergency numbers OR
- 2. **SOS number** > enter maximum 5 emergency numbers
- 3. **Service center** > enter service center number
- 4. **Voice message** > Default voice help message OR User recorded message

Talking Dialing Digits

- While pressing the numeric buttons, D28 will announce the corresponding number.

(Press Menu > Settings > Profiles > General > Customize > Keypad..... User can select Talking dialing digits, Silence or Key tone.)

Talking Caller ID Name

- User can record a name/message associated to the **PHOTO** phonebook contacts. When the incoming caller number matches the phone number in the photo phonebook , the corresponding recorded name/message will be announced instead of the normal ring melody.

(Press → View > Edit > Caller ringtone >..... User can delete the recorded message to restore the normal ringtone)

PHOTO Phonebook

- Press $(\mathbf{\zeta})$ to dial out

ADD PHOTO Phonebook Contact

- Press → > △/▽ > Add.... (Or, View > Edit..... for current contacts)

 - 2. **Contact** > input the name and number > **Save**
 - Caller ringtone > Record > record the name/ message

TORCH

Press === == to turn ON/OFF

SMART TOOLS 🔙

Intelligent Ringer

- In order not to miss a call, the ringer loudness will automatically set to maximum when the same phone number calls the second time within 3 minutes after the initial missed call.

- After the call is answered, the ringer loudness will be resumed to the <u>user</u> selected volume level.

(Press Menu > i.Ringer..... User can switch this feature ON/OFF)

Smart Notification

- SMS will be sent to the **Helper** (Mobile phone number) for **MISSED CALL** or **BATTERY LOW** of your phone.
- **Helper** mobile phone number can be set under the same Smart Tools menu.

(Press Menu > San > s.Notices.....)

Smart Care

- SMS will be sent to the **Helper** (Mobile phone number) for **LACK of PHONE CALL ACTIVITIES** or **LACK of PHYSICAL ACTIVITIES** (key detect, open/close of the phone, charging detection).
- **Helper** mobile phone number can be set under the same Smart Tools menu.

(Press Menu > Smart Care.....)

Helper

- Remember to set **Helper** mobile phone number for SMS alert notification .

(Press Menu > See > Helper.....)

Remark: Sending SMS may require additional cost!

TECHNICAL DATA

Quad-band - 850 / 900 / 1 800 / 1900 MHz Additional function - Bluetooth Battery - Li-lon, 3.7 V, 800 mAh Earpiece volume - Maximal +35 dB Talk time - up to 5 hours Standby time - up to 7 days

Dimensions - approx. 107 x 56 x 20 mm (closed) approx. 200 x 56 x 12 mm (open)
USB connection - Micro USB

DCS 1 800 Head: 0.15 / Body: 0.96

Headset connection - 3.5 mm jack, 4-conductor (TRRS) phone connector SAR values - GSM 900 Head: 0.13 / Body: 0.56

PROBLEMS AND SOLUTIONS

Problems	Solutions
The mobile phone cannot be switched on	No battery inserted; Battery is not charged.
The phone is requesting a PUK when I switch on the phone	If you do not have the PUK for your SIM card, please contact your service provider.
No signal quality is displayed	No network connection. The mobile phone is in a location where there is no network service, please move to a different location or contact your service provider
A message appears in the display for some functions, indicating execution/use is not possible	Some functions can only be used after the respective service has been applied for. Contact your service provider.
Screen frozen or no response when pressing keys	Remove the battery for 3 minutes and try again
No connection to the mobile telecommunication network	Contact your service provider
The "Insert SIM" message appears in the display	Ensure that the SIM card has been installed correctly. Contact your service provider.
The battery cannot be charged or is empty within a short time	Battery is defective; Place the phone correctly in the charging unit or connect the charging unit properly; Clean the charging contact of the mobile phone and charging unit with a dry soft cloth; Charge the mobile phone for 4 hours.
The mobile phone has accidentally got wet	Switch off the phone immediately, remove the battery and allow the unit to dry completely before powering it on again.

TIPS ON THE BATTERY

- Only use batteries, cables and charging unit approved by the manufacturer, otherwise the battery could be damaged.
- Do not short circuit the battery. Always leave the battery in the phone to avoid accidentally short circuiting the battery contacts.
- Keep the battery contacts clean and free of dirt.
- The battery can be charged/discharged hundreds of times but its service life is limited. Replace the battery when the battery power has decreased noticeably.

NETWORK SERVICES AND COSTS

D28 is designed for use when connected to a mobile phone network. Using network services and SMS may result in traffic costs.

AREA OF USE

- Do not use the phone in prohibited areas.
- Switch the phone off without affecting nearby medical equipment (e.g. in hospitals).
 Do not use the phone in potrol stations or pear fuels and shamicals.
- Do not use the phone in petrol stations or near fuels and chemicals.

SAFETY

- Prevent exposure to smoke, dust, vibration, chemicals, moisture, heat and direct sunlight.
- The phone is not waterproof, please keep it dry.
- Only use original accessories and battery. Never attempt to connect other products.
- Never attempt to connect incompatible products.
 Repairs to this device must be completed by qualified service personnel.
- Keep the phone and accessories out of the reach of children.
 The SIM card can be removed. Caution! Small children can swallow them.

- The ringing tone is issued via the loudspeaker. Take an incoming call first and then hold the phone to your ear. This prevents any possible hearing damage.
 Use approved handsfree equipment and appropriate holder while driving. It is essential to observe the applicable national laws and regulations.
- Always maintain a distance of at least 15 cm to implanted heart pacemakers to prevent interference. Do not carry the phone in a chest pocket when switched on. Always hold the phone to the ear furthest away from the pacemaker during calls. Switch the phone off immediately if you notice or suspect any adverse effects. Consult your doctor if you have any question.
 This phone is hearing aid compatible. If you wear a hearing aid, please contact your doctor or the hearing aid manufacturer to inquire about any possible impairments through mobile communication equipment.
- Do not rely on the mobile phone as a safeguard for emergencies. For a variety of technical reasons, it is not possible to guarantee a reliable connection under all circumstances.
- Ensure access to the power adapter plug is not obstructed by furniture or such.

ENVIRONMENT

This symbol means that your inoperative electronic appliance must be collected separately and not mixed with the household waste. The European Union has implemented a specific collection and recycling system for which producers are responsible

Help us protect the environment in which we live!

DECLARATION OF CONFORMITY

The logo printed on the products indicates the conformity with all essential requirements (RED directive : 2014/53/EU). You can download the Declaration of Conformity from our website - www.swissvoice.net

WARRANTY

Please read carefully the user guide included in this box. D28 is an approved equipment in accordance with the European regulations, attested by the CE marking. The product you just bought is a technological product, it must be handled with care.

Note: You have a legal warranty on this product in accordance with the regulations applicable to the sale of consumer goods in the country in which you made this purchase.

For any information regarding this legal warranty, please contact your dealer.

Without prejudice to the legal guarantee of the products, ATLINKS guarantees that the product in this box conforms to its technical specifications contained in the user guide included in the this box, and this during a warranty period, counted from the date of purchase of the new product, the date on your invoice or ticket checkout where is indicated the name of your reseller, and equal to: Twenty four (24) months for the telephone, excluding consumables, accessories and batteries. For any claim under this warranty during the warranty period, you must return the entire Product to your dealer, together with the proof of purchase, the invoice or receipt issued by your dealer, indicating the place of purchase and the serial number of the Product, following the appearance or discovery of the defect. ATLINKS undertakes to repair any defective item due to a defect in design, material or workmanship, at its expense, or to replace, at its expense, by an identical or at least equivalent element in terms of functionalities and performance. If the repair or replacement is impossible under normal commercial conditions, the Product will be refunded or replaced by a Product equivalent. Within the maximum limit allowed by the applicable law, the product or element replacement, which may be new or reconditioned, is warranted during a period of ninety (90) days from the date of repair or until the end date of the initial warranty period, whichever is the earlier greater than ninety (90) days, it being specified that any period of immobilization of the Product of at least seven (7) days will be added to the warranty period remaining to run. This warranty does not apply in the following cases:

- Installation or use not in accordance with the instructions in the guide of the user,
- Incorrect connection or abnormal use of the Product, especially with non-
- compatible accessories, as indicated in the user guide,
 Product opened, modified or replaced by means of non-approved parts, serial number deleted, illegible, damaged,
 Normal wear, including normal wear and tear on accessories, batteries and
- displays,
 Failure to comply with the technical and safety standards in force in the area
- geographical use,
 Product having suffered a shock or a fall,
- Product damaged by lightning, electrical surge, heat source or radiation, water damage, exposure to conditions of temperature, humidity or other excessive ambient conditions or any other cause external to the product,
 Negligence or faulty maintenance,
- Negligence of faulty maintenance,
 An intervention, a modification or a repair carried out by a not authorized by

ATLINKS. If the returned Product is not covered by the warranty, you will receive a quote from repair that will mention the cost of analysis and transportation costs that you will be charged if you want the Product returned to you. This guarantee is valid in the country in which you regularly purchased the Product, provided that the country is a member of the European Union. Subject to the legal provisions in force, all warranties other than described herein are expressly excluded.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW,
A) THIS WARRANTY IS EXCLUSIVE TO ALL OTHER WARRANTIES EXPRESS
OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF
MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE PARTICULAR;
B) ATLINKS DISCLAIMS LIABILITY FOR LOSS OR DETERIORATION OF DATA,
LOSS OF USE LOST TO WIN, LOSS OF CHANCE, DEREVENUES OR INCOME, LOSS
OF OPERATION, DAMAGES INDIRECT, CONSEQUENTIAL, CONSEQUENTIAL OR
INCIDENTAL;
(C) ATLINKS LIABILITY IS LIMITED TO THE VALUE OF PURCHASE OF PRODUCT

EXCEPT HEAVIL OR UNINTENTIONAL FAULT AND EXCEPT DAMAGE BODY

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